

Warrington Township & BCWSA Informational Meeting



BCWSA Team

- Benjamin W. Jones, CEO
30+ years of Municipal Utility Experience
- Arthur J. Hass, CFO
- 30+years of Municipal Utility Experience
- John W. Butler, COO
28 years of Municipal Utility Experience
- Jeff Garton, Esquire
Begley Carlin & Mandio
- John Swenson, P.E. Vice President
Carroll Engineering Corporation

BCWSA has years of experience and knowledge as well as highly accredited Legal and Engineering expertise which we utilize during our acquisition / operational review process

BCWSA is a value added organization that is centered around affordable rates, good customer relations, infrastructure reinvestment and environmentally sound operational practices



Previous BCWSA Municipal Water & Sewer Acquisitions

- Doylestown Township 1992 – 780 Customers
- Doylestown Borough 1994 – 3,300 Customers
- Riverwoods Water (Well System) 1999 – 263 Customers
- Waterworks Water (Surface System) 1999 – 63 Customers
- Fox Run Water (Well System) 1999 – 144 Customers
- Bensalem Township 1999 – 15,162 Customers
- Langhorne Borough 1999 – 1,070 Customers
- Upper Dublin Township MontCo 2001 – 7,900 Customers
- Middletown Township Sewer 2001 – 8700 Customers
- Middletown Township Water 2002 – 9072 Customers
- Springfield Township Montco 2015 – 8000 Customers
- West Vincent Township Chestco 2018 – 750 Customers

BCWSA Operational Contracts

- PADOT 2013 – 5500LF Storm Water Pipe Replacement
- Upper Southampton Municipal Authority 2013– 2000LF Water and Sewer Line Replacement
- Lower Gwynedd Township 2015 Contract – Pump Station Operations
- Borough of Pottstown 2015 Contract – Scheduled & Emergency Repair Work
- Bristol Borough Water and Sewer Authority 2015 - 200 LF Sewer Line Relocation
- Township Of Falls Authority 2018 Contract – Scheduled & Emergency Repair Work

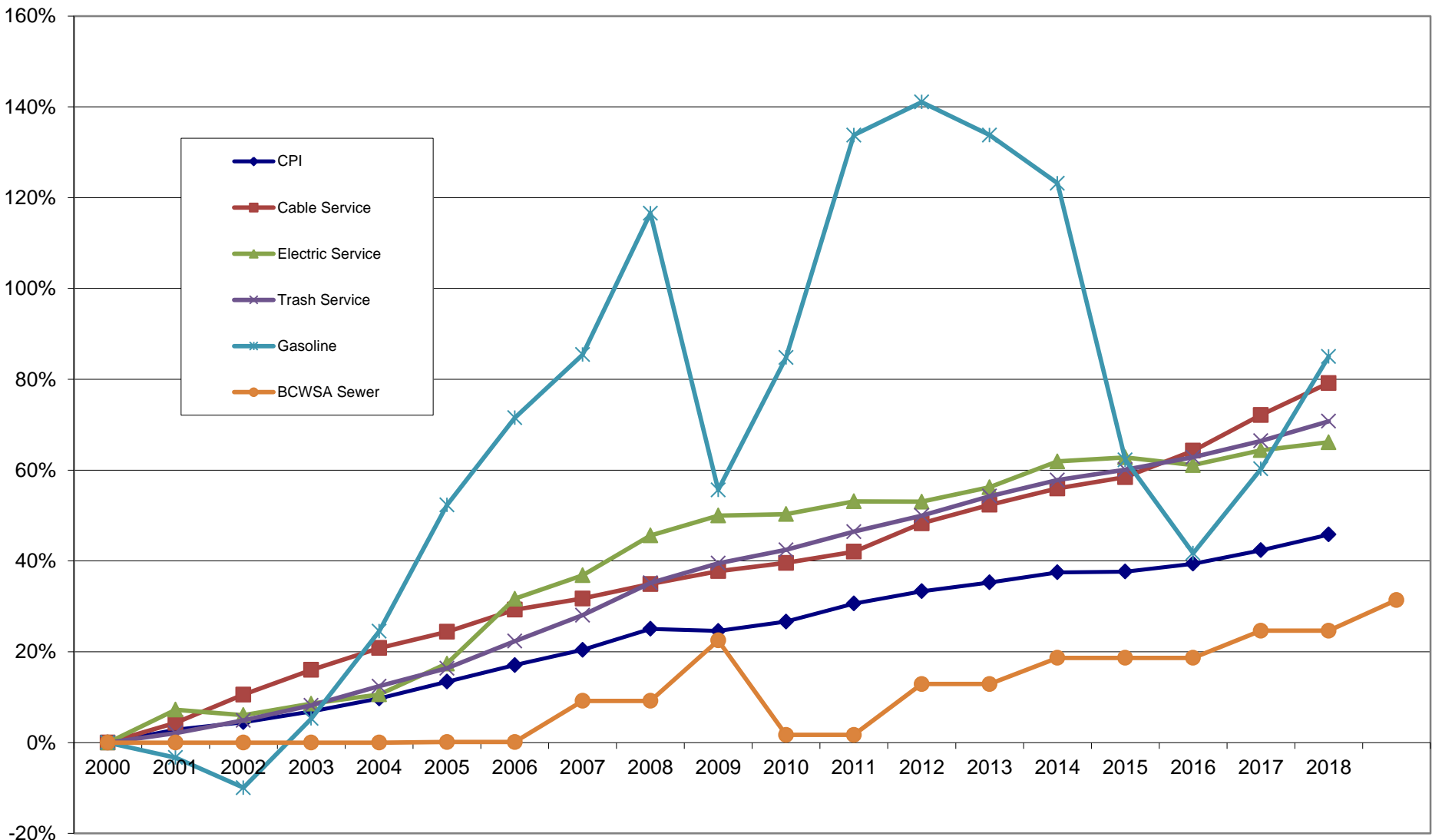
BCWSA & Warrington First Month Transition

- BCWSA Customer Service to work closely with Warrington Township Customer Service
- BCWSA Operations crews will go over all field related activities with Warrington Township personnel

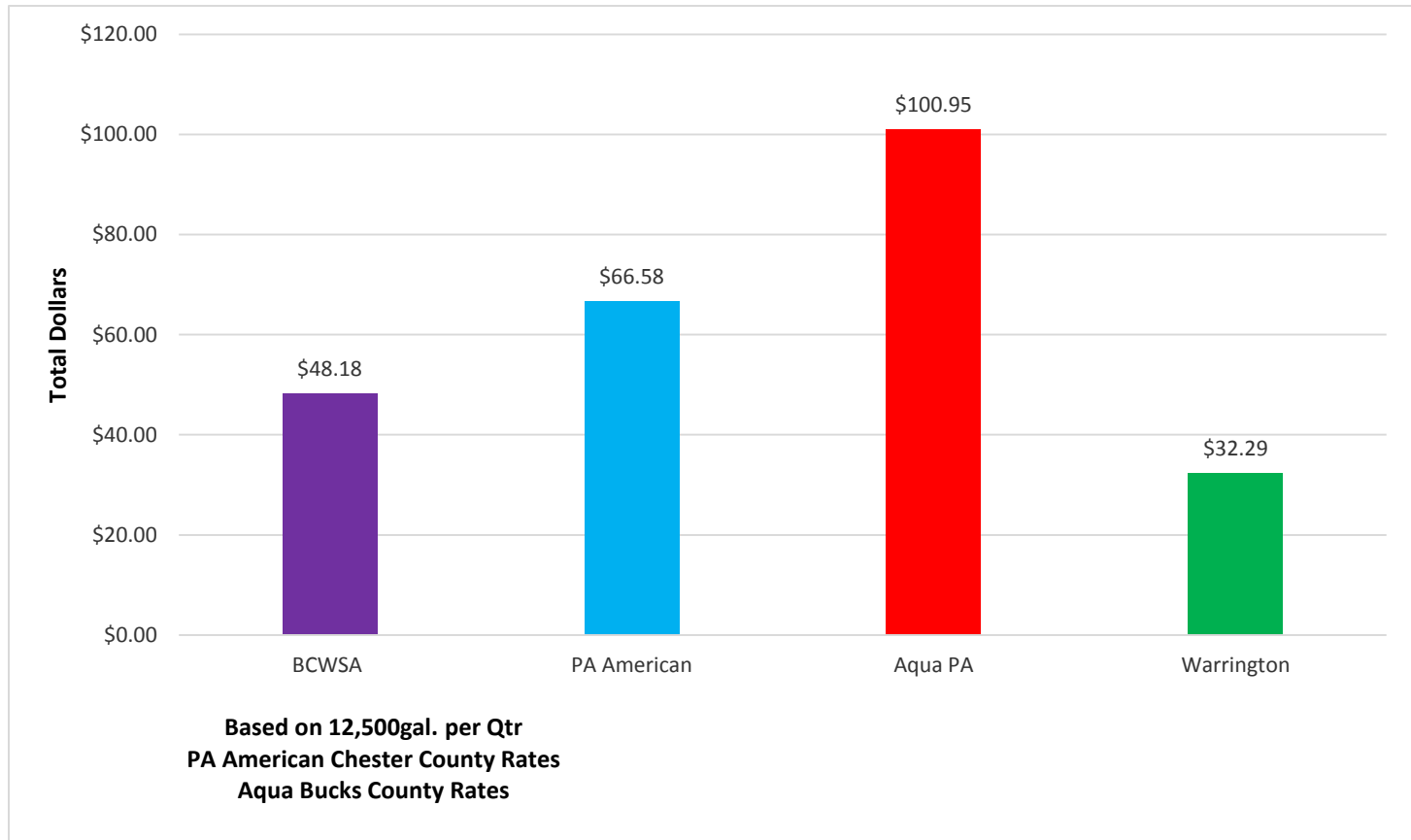
BCWSA – Customer Transitional Information

- Website
- Newsletter
- Formal Welcome Letters to New Customers
 - New Customer Information Package
 - Specific Timeframe to Ensure Coverage

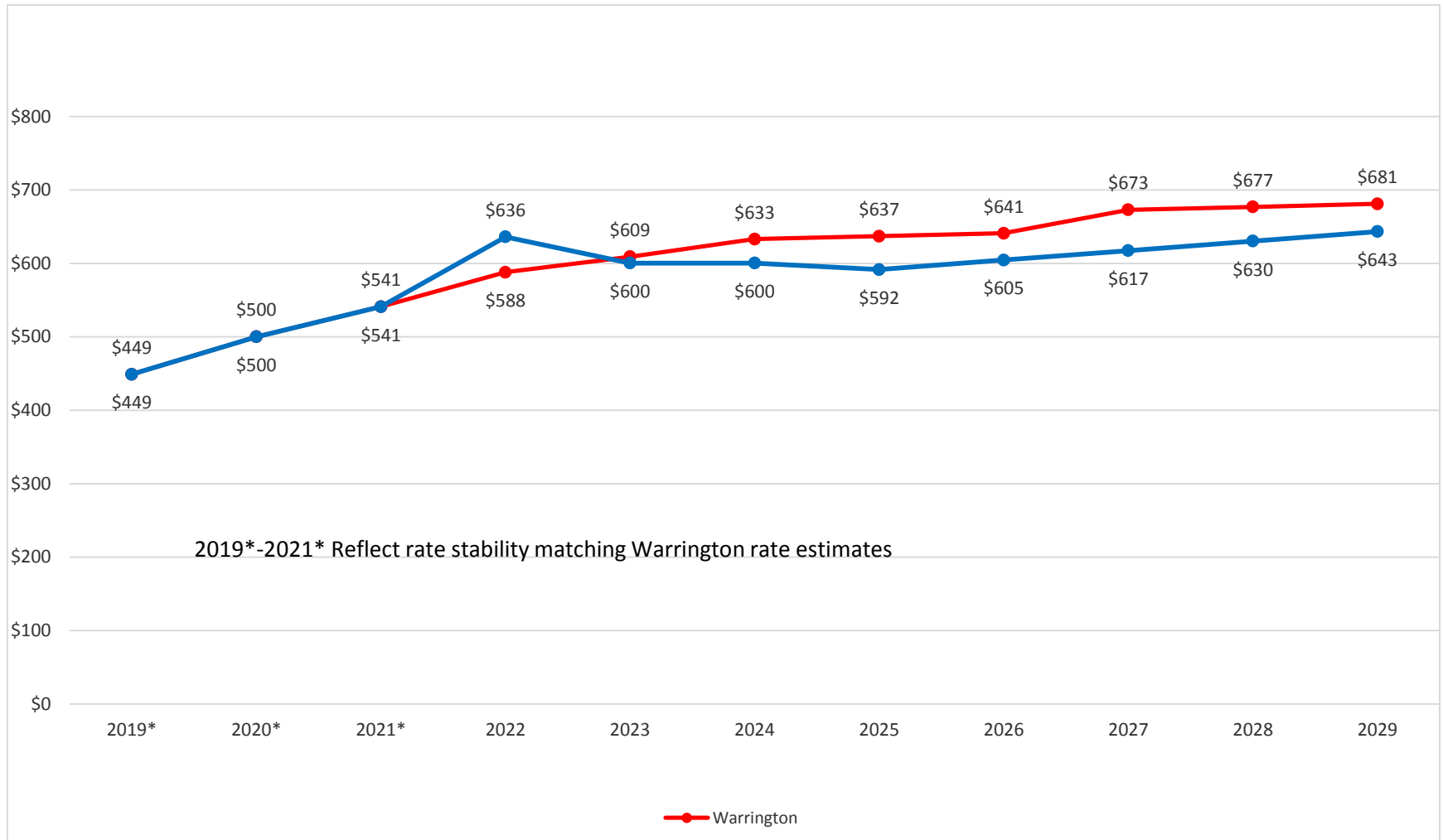
Comparative Utility Rate Increases



Average Monthly Bill



BCWSA & Warrington Rates



Issues & Concerns

- Rate Stabilization vs Front End Cash
- Customer Relations / Call Response
 - 8am – 8pm Real Person Cust. Service Coverage (billing)
 - 24/7/365 Real Person Emergency Call Coverage
 - 45 minute – 1 hour Crew on Site Response Time
 - In-House BCWSA Construction / Repair Crew
 - SCADA / Security Options
 - Safe Guard Program

Thank you

